

28<sup>th</sup> March 2022

Woodilee Residents Association

By email to: [lmo@bto.co.uk](mailto:lmo@bto.co.uk)

Our Ref: EM/Factor-Replacement/002

Your Ref: GHU/LMO/RESI/2/237

Direct e-mail: [woodileeresidents@gmail.com](mailto:woodileeresidents@gmail.com)

Dear Mr Hunter

Many thanks for your letter of 25 March 2022.

Your client has now confirmed to us that they accept their role as Manager at Woodilee Village, Lenzie (as defined in the deeds - DMB93346) is terminated as of 30 April 2022. I refer you to an email sent by your client's designated Property Manager for Woodilee Village (Melissa Syme) to the Woodilee Residents Association Treasurer (Paul Ellison) on 22 March 2022 at 14:50 in reference to delayed completion of the annual tree survey. Melissa Syme confirms:

"Due to circumstances regarding Woodilee, as the inspection has not taken place as yet, RMG will not be completing such works and it will be the responsibility of NPM to conduct such inspection."

We welcome your client's acceptance of termination and now expect them to support a smooth transition to the incoming Manager. We do however expect your client to fulfil the role for which they are paid to end 30 April 2022. The tree survey is a critical health and safety assessment and must be progressed. Your client's refusal to perform the role is a matter we now intend to take further including seeking financial recourse.

I include with this letter the full email chain referenced above (included as BTO-Response-2022-03-28 – Appendix A).

Yours sincerely

Ewan Miller

WRA Chair